

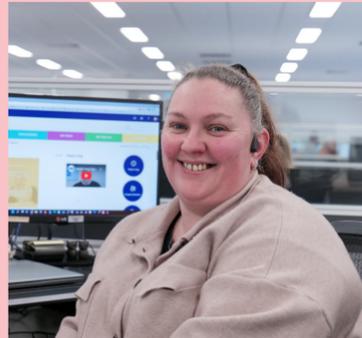


Our Clients - Livit Disability Support will:

- Be a service provider of choice in the markets in which we operate
- Work with clients to innovate, amplify their voice and unlock revenue beyond traditional models
- Provide a range of personalised services that are evidence based, value for money and are co-designed to match with the needs and aspirations of our clients
- Have health and wellbeing at the centre of all service delivery and actively shape the future of the sector.

Our People - Livit Disability Support will:

- Be an employer of choice through our agility, adaptation, innovation and collaboration
- Have an enabling culture where values are lived and people with disability are at the forefront
- Have a workforce that is committed, empowered and skilled for now and for the future
- Ensure that the health and wellbeing of our workforce is at the forefront of decision.

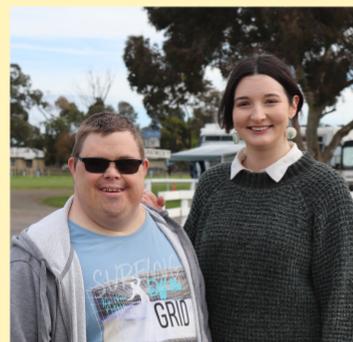


Our Systems

- Have systems that meet stakeholder needs
- Have systems that create efficiencies and inform decision-making
- Have systems that support us to meet our compliance and quality obligations
- Leverage technologies to enhance client experience and lead the sector.

Our Community

- Connect, engage and be part of our community
- Lead and contribute to sector development
- Seek and develop networks which underpin a collaborative approach to shaping the future
- Contribute knowledge to the wider community on rights for people with disabilities.



Our Services - Livit Disability Support will:

- Pursue product / service innovation to set new standards for the sector
- Develop new service offerings for new and existing client cohorts based on data-driven insights
- Collaborate with clients to support empowered service design & choice
- Ensure active input of (non-client) people with disability